



Prohibition of Torture or Other Cruel, Inhuman or Degrading Treatment or Punishment

– Resources & Indicators

Summary

Torture or other cruel, inhuman or degrading treatment or punishment is strictly prohibited and unacceptable in any circumstances. Report such instances to the Client and one or more of the followings: Chain of command and/or competent authorities in the country where the acts took place, the country of nationality of the victim, or the country of nationality of the perpetrator.

The Code

35. Signatory Companies will not, and will require that their Personnel not, engage in torture or other cruel, inhuman or degrading treatment or punishment. For the avoidance of doubt, torture and other cruel, inhuman or degrading treatment or punishment, as referred to here, includes conduct by a private entity which would constitute torture or other cruel, inhuman or degrading treatment or punishment if committed by a public official.

36. Contractual obligations, superior orders or exceptional circumstances such as an armed conflict or an imminent armed conflict, a threat to national or international security, internal political instability, or any other public emergency, can never be a justification for engaging in torture or other cruel, inhuman or degrading treatment or punishment.

37. Signatory Companies will, and will require that their Personnel, report any acts of torture or other cruel, inhuman or degrading treatment or punishment, known to them, or of which they have reasonable suspicion. Such reports will be made to the Client and one or more of the following: the competent authorities in the country where the acts took place, the country of nationality of the victim, or the country of nationality of the perpetrator.

Resources

1. [General Comment No. 20: Prohibition of torture or other cruel, inhuman or degrading treatment or punishment \(article 7\) \(1992\) - OHCHR](#)
 2. [Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment - OHCHR](#)
 3. [Resolution 34/19 adopted by the Human Rights Council 24 March 2017](#)
 4. [ISO 18788 – 2015 – Management System for Private Security Operations Annex A: Guidance on the use of this International Standard](#)
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Indicators

Outcome Indicator:

The Member Company and its personnel do not engage in torture or other cruel, inhuman or degrading treatment or punishment.

Performance Indicators:

Procedures

1. The Member Company procedures:

1.1. Adopt a zero tolerance approach towards torture or other cruel, inhuman or degrading treatment or punishment;

1.2. Explain the process of reporting incidents related to the prohibition of torture or other cruel, inhuman or degrading treatment or punishment.
